# ChemBrite Pricing Policy and Guidelines

# **Pricing Guidelines**

- 1) In order to keep cost down and Billing Information correct ChemBrite requires a Credit Application be submitted.
- 2) Terms Net 30 Days. 1½ % Disc. Net 15 Days. Late fee of 1½ % will be Charged on all Payments received 10 Days late.
- 3) First level Distributor Discount from \$50.00 to \$4999.99 will be applied at time of order.
- 4) Second Level Distributor Discount From \$5000.00 and above will be applied at time of order.
- **5)** Any Sales incentives will be paid out Quarterly and a copy of Sales invoice must be sent in for verification. All Sales representatives that participate in a Sales incentive are required to provide SSN, before payment is issued.
- 6) ChemBrite will prepay freight for orders \$3500.00+. Freight charges will apply for orders less than \$3500.00.

### **Warranties**

- 1) All Product is Guaranteed from any Manufacturing defects as long as proper handling and storage guidelines were followed.
- 2) All Product is Guaranteed to perform per intended use, as long as Product use guidelines were followed.

# **Return Policy**

- 1) All returns will need to be preauthorized before shipping back.
- 2) Freight will be paid by returnee, unless the error was the responsibility of ChemBrite then freight will be paid by ChemBrite.
- **3)** A 10% restocking fee will be charged on returned products.

# **Ordering Guidelines**

- 1) Orders can be placed online at www.chembrite.net
- 2) Orders can be called in 24 hours a day to 1.618.524.6600 (Follow ordering instructions).
- 3) Orders can be Faxed to 1.618.524.5101
- 4) Orders will be shipped within 5 Business days after order confirmation has been sent.

### **Customer Service**

- **1)** Contact Customer Service at 1.618.524.6600 between the hours of 8:00am to 4:00pm Central Time.
- 2) Contact Accounts Payable at 1.618.524.6600 between the hours of 8:30am to 4:30pm Central Time

## **Privacy Statement**

ChemBrite LLC, is committed to protecting the privacy of information we may collect. It is our intent to balance our legitimate business interest in collecting and using information received from and about you with your reasonable expectation of privacy.



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